

# **Board of Water Works**

## **Public Affairs and Customer Satisfaction Committee Meeting**

Louisville Water Company Corporate Headquarters  
550 South Third Street

October 31, 2018 12:00 p.m.

### **Agenda**

- I. Approval of the Minutes of the Public Affairs and Customer Satisfaction Committee Meeting held November 13, 2017
- II. Customer Services Update
- III. J.D. Power Review
- IV. Customer Outreach & Education
- V. Adjourn