

**BOARD OF WATER WORKS  
REGULAR MEETING AGENDA  
FEBRUARY 20, 2024 11:00 A.M.  
LOUISVILLE WATER TOWER  
3005 RIVER ROAD, LOUISVILLE, KY 40207**

- I. MEETING MINUTES**  
Approve Minutes of the Regular Called Meeting held on January 23, 2024
- II. REPORT OF CHIEF EXECUTIVE OFFICER**
- III. NEW BUSINESS**
  - A. Award Contract for Implementation of Oracle Human Capital Management Cloud Service Solution
- IV. COMMUNICATION**
  - A. Investment Report
  - B. Louisville Water Tower Marketing Overview
  - C. Diversity, Equity Inclusion and Belonging
  - D. Customer Satisfaction Survey Update
- V. OTHER OFFICERS' REPORTS**
  - A. Financial
  - B. Communication and Marketing
  - C. Customer Service and Distribution Operations
  - D. Engineering and Production Operations
  - E. Human Resources
  - F. Information Technology
  - G. Legal
- VI. CLOSED SESSION**
- VII. EXECUTIVE SESSION**
- VIII. ADJOURN**

The next Regular Meeting of the Board of Water Works will be held on Tuesday, March 19, 2024.