



Temporary Water Meter Guide

Everything You Need to Know About Your Temporary Water Service

Thank you for choosing Louisville Water. This guide explains how to use your temporary water meter, report readings, understand your bill, and return your equipment when your project is complete.

What Is a Temporary Water Meter?

A temporary water meter allows you to access water from an approved Louisville Water-owned fire hydrant for short-term needs such as:

- Construction projects
- Landscaping
- Road work
- Special events
- Other temporary water uses

Temporary meters are intended for short-term use only and may not be used in place of a permanent water service connection.



Getting Started

What equipment do I need?

Before using your temporary meter, make sure you have:

- Your Louisville Water temporary meter assembly
- A Louisville Water-owned fire hydrant close enough to your site
- A hydrant wrench
- Proper hoses and fittings for your project
- Any required backflow prevention equipment

If you are unsure what equipment is needed, contact Louisville Water before connecting the meter.

How do I connect my temporary meter?

1. Verify that you are using an approved Louisville Water-owned fire hydrant.
2. Inspect the hydrant, meter, hoses, and fittings for damage.
3. Securely connect the temporary meter to the hydrant outlet.
4. Connect your hose or equipment to the meter.
5. Open the hydrant slowly.
6. Check all connections for leaks before use.

Important: Improper installation may damage the meter or hydrant and could result in additional charges.

Reading and Reporting Your Meter

How do I find my meter number?

It's located on the meter lid and/or brass area.

3/4-inch Meter



1 1/2-inch Meter



Need Help?

Louisville Water
Customer Service
(502) 583-6610

How do I read my meter?

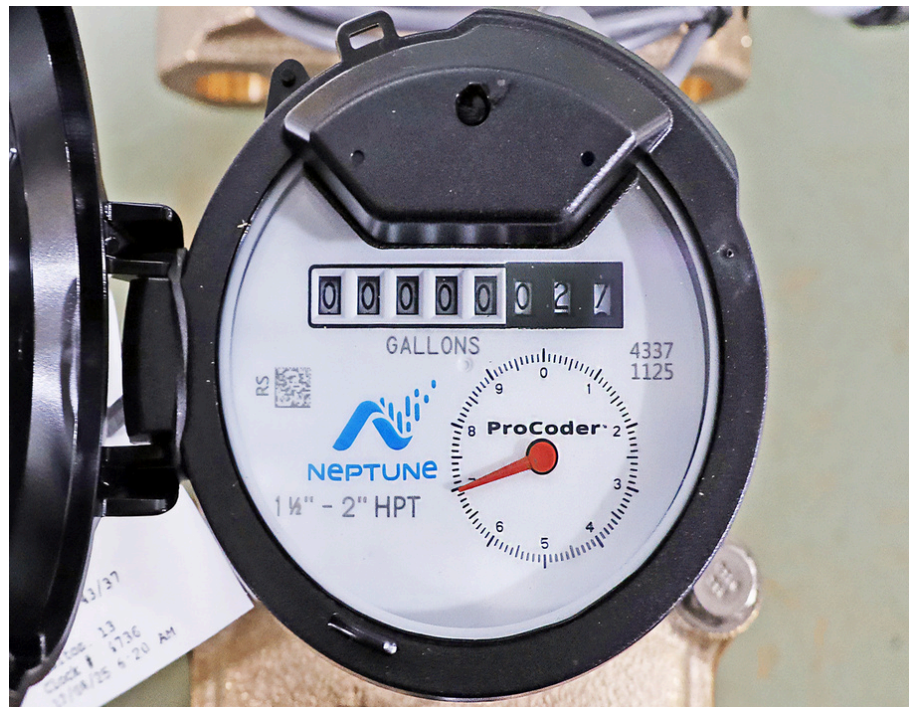
3/4-inch Meter

Record the first four digits shown on the meter register.



1½-inch Meter

Record the first five digits shown on the meter register.



If you're unsure which meter size you have, simply provide all black numbers on the white background from left to right, including any zeros.

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How often do I need to report meter readings?

To ensure accurate billing, Louisville Water requires meter readings every two months. Submit readings between the 1st and 7th day of each even-numbered month:

- February
- April
- June
- August
- October
- December

By Email

Email your reading to: **ts@louisvillewater.com** and send the following:

- Customer name
- Account number
- Contact information
- Meter number
- Meter reading

By Phone

Call: (502) 901-8086 and provide the following:

- Account name
- Account number
- Meter number
- Current meter reading
- Updated contact information (if applicable)

Billing and Payments

How am I billed for water usage?

Your water bill is based on the amount of water recorded by your temporary meter. Reporting readings on time helps ensure accurate billing.

If a reading is not received during the reporting window, Louisville Water may estimate your usage until an updated reading is provided.

Returning Your Meter

When do I return my temporary meter?

Temporary meters must be returned after one year of use. Your return date is listed on your Temporary Service Application.

After the meter is returned, Louisville Water will inspect the equipment. **Please note:** It is the sole responsibility of the customer to make sure the meter is returned in good operating condition or additional charges will be applied to the final bill, including loss of the remaining deposit balance and damage fees.

After inspection, final billing will be completed. Any applicable deposit refund will be processed.

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